

**Special Interest
Articles:**

- Together We
Make A
Difference!
- A letter from
Fred and
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Visiting Angels serving Whatcom, Skagit, Island, San Juan and Snohomish Counties

Together We Make a Difference!

Hurricane Katrina:

Hundreds of thousands of people have been evacuated and thousands are feared dead in Hurricane Katrina's aftermath.

World Vision, and many other relief agencies, are responding by shipping emergency supplies to children and families in the Gulf Coast.

Visiting Angels will match each employee's voluntary donation, up to \$200, made out and sent to **World Vision**.

If you wish to make a contribution, fill out the form enclosed and mail it directly to Work Vision.

Please join us as we make a difference!

Alzheimer Walk

You can still join Visiting Angels' Team as we take steps to end Alzheimer's.

Memory Walk

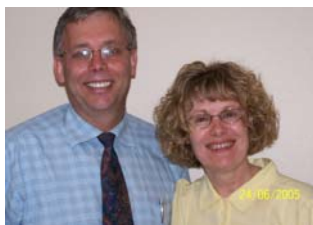
September 10

Hillcrest Park, Mt. Vernon
3 miles

*Call you local office to
sign up*

*Visiting Angels is proud to
be one of the official
sponsors.*

A Letter from Fred and Debbie Bengen



Dear Angels,

Every one of us at Visiting Angels is deeply saddened by the aftermath of Hurricane Katrina. Our hearts and prayers go out to the thousands of people who lost their lives or have been evacuated. When the Tsunami hit

South East Asia, Visiting Angels' employees generously donated \$1,350 to World Vision and Visiting Angels matched that amount.

We are ready to match donations again. There is a form enclosed for you to make a donation if you can. Together, we do make a difference!

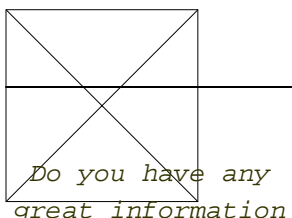
On a far happier note, We'd also like to introduce you to three new office staff:

We've added two new Case Managers: Linda in the Burlington office and Chris in the Everett office.

Linda brings years of experience in the mental health field and case managing. Chris has worked in medical offices, Special Education programs, and just completed a Masters degree from the UW.

In Bellingham Kathy is the new office assistant.

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Do you have any
great information
for the
newsletter?
Please call your
case manager."

**This coupon
valid for up to
\$50**



We've in need of 24
live-in caregivers!

If your referral is hired
and works 10 live-in
shifts, we'll pay you
\$25.

After they work the
required number of live-
in shifts, have them turn
in the coupon to the
local visiting Angel
office.

Then we'll send you a
check!

Print you name below

Your Home for Life

Remaining in our homes as
we age is a goal for most
people.

The July issue of *The Costco
Connection* suggested a
number of relatively
inexpensive ideas to help:
Here are some quick fixes
that may help:

- Lighting under
kitchen cabinets to
provide better
illumination for cooking

chores.

- Nonslip padding
under throw rugs to keep
them from slipping out
from underfoot.
- Sandpaper-textured
tape applied to stairs to
prevent slips.
- Night lights to
prevent bumps in the
night.

In addition, there are
adaptive devices that would
help make it easier to grip. If

doors are too narrow, there
are offset hinges that make
the door swing wider.
Lever style door handles
easier to grasp and there are
even remote-control locks for
doors!
Grab bars in the bathroom,
shower and bedroom will
make getting in and out
easier.

After Hours Telephone Calls

As many of you know, one of
the great things about Visiting
Angels is that there is always
someone to talk to and help
you. During office hours you
can speak with your Case
Manager or any other staff
you need. After hours there is
also a way to speak with
someone if necessary.
However, there are specific
guidelines we would like you
to follow when using the After
Hours Emergency Line.

Non-emergent Calls

If you have questions
concerning:

1. Telephony
2. Clock ins and outs
3. Mileage

4. Future
Schedules

5. Showing up late
for shift

Please leave a message
in your Case Managers
voice mail. Follow the
prompts on the after
hours recording to
access the appropriate
extension.

Emergent Calls

If you:

1. Can't work your
shift due to
illness
2. Have been
injured on the
job and can not
finish your shift
3. Are reporting the

death of a client

Please call the After
Hours Emergency Line.
Follow the prompts or
dial "0" to be connected
with the after hours
Case Manager.

A rule of thumbs is DO
NOT call after 11pm or
BEFORE 6am unless
you can't finish your
shift or if the new shift is
about to start (in the
case of a death.)
Nothing can be done to
remedy the problem in
the middle of the night
so please be courteous
to the Case Manager on
call.

Letter, (continued from page 1)

She has been working part-time and is now here full-time.

We thank you for your referrals of family and friends as caregivers! You send us people who understand the importance of caregiving with *integrity, excellence in service, and team work.*

Thank you for all that you do for our care recipients!

Fred and Debbie